



A Touchstone Energy® Cooperative 

16755 Finley Butte Road
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La Pine, OR 97739

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info@midstateelectric.coop
541-536-2126 • 800-722-7219

Departments

Member Service Option 3
Engineering Option 4
Marketing Option 5
Operations Option 6

**After-Hours Outages and Emergencies:
541-536-2165 or 800-752-5935**

OFFICE HOURS

Monday through Thursday
7 a.m. to 5:30 p.m.
Closed Fridays and holidays

BOARD OF DIRECTORS

President

Dick Luebke, Sunriver

Vice President

Ron Cass, La Pine

Secretary/Treasurer

Tanna King, Chemult

Daniel Jansen, Christmas Valley

Garry Journey, Crescent

Steven R. Miles, Fall River

Alan Parks, Fort Rock

Gil Ernst, Gilchrist

Bud Kendall, La Pine

The board meets the fourth Monday
of each month at the co-op office.

STAFF

General Manager

James "Jim" Anderson

Engineering Manager

Tom Weller

CFO/Accounting Manager

Jami Steinhauer

Information Services Manager

J.D. Powers

HR and Communications Manager

Sina Streeter

Marketing Manager

Britni Davidson

Operations Manager

Brian Sharr

Attorney

Raymond Kindley

OR-23

Manager's Message

Prepare for Winter This Holiday Season

As we celebrate the holiday season, I'd like to take a moment to wish each of you a merry Christmas and a warm, safe and joyful time with loved ones. Here at Midstate Electric Cooperative, we're grateful for the opportunity to serve you. We look forward to another year of powering our community.



With winter upon us, it's important to stay prepared for the possibility of storms that may lead to power outages. There are some simple steps you can take to prepare for an outage:

- Assemble an emergency kit with basic supplies and nonperishable food.
- Keep your devices and backup power banks fully charged.
- Store water for essential needs.
- If you plan to use a backup generator, make sure to follow safety guidelines to protect yourself and others.

In the event of an outage, our line crews are committed to restoring power as swiftly and safely as possible, especially when severe weather causes widespread outages. In most situations, we aim to have power restored within a few hours, but significant damage may take longer to repair.

During an outage, our crews follow a strategic process to bring power back in stages, ensuring the greatest number of members have electricity restored as quickly as possible. This process begins with an inspection of substations, as these facilities serve hundreds or even thousands of members.

If the issue is with transmission lines feeding into a substation or within a substation itself, we address these repairs first. From there, we check the distribution lines that carry power to local communities and neighborhoods. For an overview of the restoration process, see the graphic on Page 25.

Please remember this crucial winter safety tip: If a power line falls near your vehicle, it's essential to stay inside until help arrives. This precaution could save your life. The line could be energized, turning the ground around it deadly.

Finally, if you experience a power outage and your neighbors have power, the issue may lie with the service line between your home and the transformer. Always report outages to us, as this helps our crews pinpoint local issues more quickly.

We're here to support you through every season. We appreciate your patience and understanding as we work to keep our community safe and powered.

From all of us at Midstate Electric Cooperative, we hope you have a wonderful holiday season. Happy New Year!

Jim Anderson
CEO/General Manager

"May you never be too grown up to search the skies on Christmas Eve." —Unknown