



# MIDSTATE CONNECTION

Office Hours: 7:00 am-5:30 pm, Monday-Thursday  
Closed Fridays & Holidays

Business Hours: 541-536-2126  
After Hours Outages: 800-752-5935

## Take Steps to Operate a Generator Safely

When the electricity goes out, your initial thought might be to run to the local hardware or big box store and buy a generator. However, using a generator should not be taken lightly, since it can be dangerous and even life-threatening if used incorrectly. There are several steps you should take before ever starting one up.

### First, do your homework

Before purchasing a generator, the first step is to research the best option for your home and budget. The second, and more important step, is to educate yourself on how to use one safely.

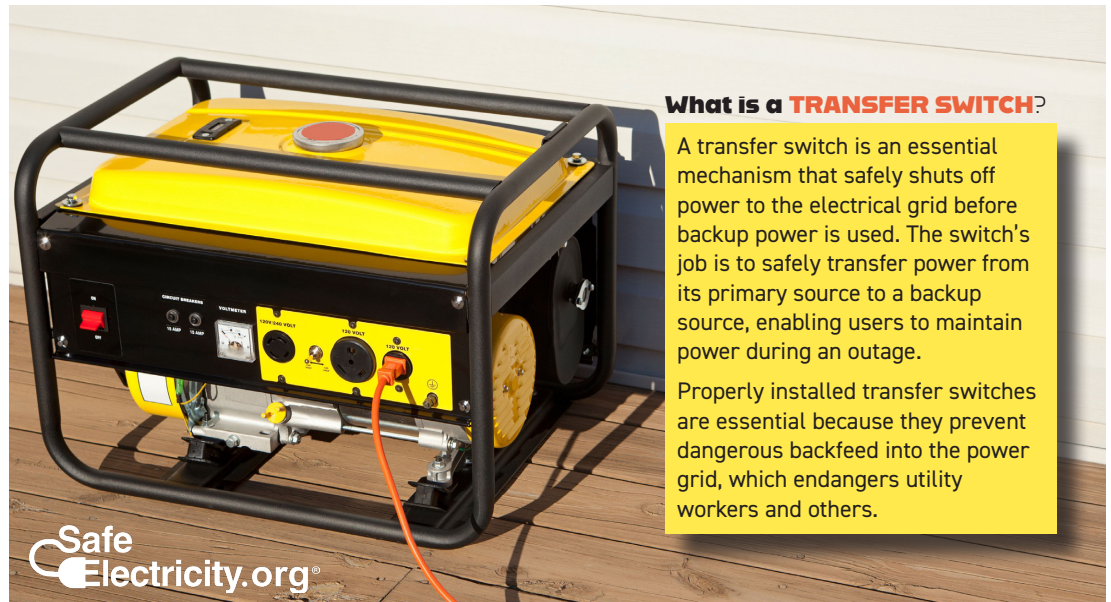
Homeowners can choose from two types of generators: standby and portable. Standby generators are installed directly into the home's electrical system and are typically powered by natural gas or propane. These generators start automatically when the power goes out.

A portable generator is usually gas powered and is, well, portable. You can power appliances by plugging them into it. Your generator should have more output than the wattage of the electronics plugged into it. This way, the generator can create the extra electricity it takes for the initial power surge. Make sure there is nothing plugged into the generator when turning it on.

### Important safety tips

When you refuel a portable generator, make sure the engine is cool. Keep children and pets away from the generator, as it could burn them.

Generators pose electrical risks, especially when operated during inclement weather. Use a generator only when necessary during wet conditions. Protect the generator by operating it under an open, canopy-like structure and on a dry surface where water cannot form puddles or drain under it.



### What is a **TRANSFER SWITCH**?

A transfer switch is an essential mechanism that safely shuts off power to the electrical grid before backup power is used. The switch's job is to safely transfer power from its primary source to a backup source, enabling users to maintain power during an outage.

Properly installed transfer switches are essential because they prevent dangerous backfeed into the power grid, which endangers utility workers and others.

### Generators can be deadly

Carbon monoxide fumes emitted by the gasoline engine on the generator can be deadly. Always operate your portable generator outdoors at least 20 feet from your home.

Misusing a portable generator or using a standby generator that is not installed correctly (and does not meet the electrical code) can cause backfeed, which puts lineworkers in danger. Backfeed happens when a generator feeds electricity back through a home's electrical system and meter into the power lines.

**To prevent this dangerous scenario, standby generators should have a transfer switch installed by a licensed professional. Do not plug a portable generator directly into a home outlet or electrical system.**

**Midstate Electric offers assistance to members who would like to purchase a GenerLink transfer switch product to safely connect their generator to their home's electrical panel.**

We are offering GenerLink at a special price - just the cost of the equipment plus 10%, and free installation.

An additional perk of ordering through Midstate is that we will wave disconnect and reconnect fees if members purchase and schedule through us. Estimated delivery time is 2-4 weeks. Don't miss out on this incredible offer.

For more details or to schedule with Midstate, call 541-536-7226.

Let's get connected on social media so you'll never miss an update on MEC activities, programs, and contests.



# Join Us for Midstate's Electrifying EV Tailgate!

Get ready to spark your interest in electric vehicles (EVs) at Midstate's EV Tailgate event!

We are thrilled to invite you to this exciting event, which will take place at our headquarters on Saturday, September 28th, from 10 a.m. to 2 p.m. Whether you're curious about EVs, considering making the switch, or already an EV enthusiast, this event is the perfect opportunity to dive into the future of transportation.

At our EV Tailgate, you'll have the chance to get up close and personal with a wide array of electric vehicles from various manufacturers. Discover the cutting-edge technology and sleek designs that are driving the shift to electric mobility. From compact cars to powerful trucks, we've got something for everyone to explore.

We're excited to have special vehicles on display from the Central Oregon Rivian Club and Tesla Bend. These pioneering brands are leading the way in the EV market, and some of their vehicles may be available for ride alongs or test drives! Experience the thrill of riding in an electric vehicle and feel the difference for yourself. Don't miss this chance to see what all the buzz is about!

Our knowledgeable Midstate employees will be on hand to answer all your questions about our state-of-the-art EV Chargers. Learn how easy it is to charge your vehicle at home or on the go, and get tips on maximizing your EV experience.

It wouldn't be a tailgate without some fun and games! Enjoy complimentary refreshments and snacks while you mingle with fellow attendees. Try your luck at our Plinko game for a chance to win some exciting prizes. Plus, don't forget to enter our raffle—you could walk away with a fantastic surprise! Don't miss out! Mark your calendars for Saturday, September 28th, and bring your family and friends.



## EVENT INFO

- ✓ Electrical Vehicle (EV) Showcase
- ✓ Public EV Charging Information
- ✓ Giveaways & Refreshments
- ✓ Raffle Prizes

JOIN US

## MIDSTATE'S EV TAILGATE

SATURDAY  
9-28-24  
10AM-2PM

Midstate Electric  
Headquarters  
16755 Finley Butte Rd  
La Pine, OR 97739

FREE  
EVENT



Nationwide celebration to raise awareness of the many benefits of all-electric and plug-in hybrid cars, trucks, motorcycles, and more.

NATIONAL DRIVE ELECTRIC WEEK IS PRESENTED BY



Nissan LEAF® & Nissan ARIYA® are the exclusive automotive sponsor of National Drive Electric Week™

## Update Your SmartHub Contact Information

Having accurate contact information on file is crucial for ensuring that Midstate Electric Cooperative (MEC) can reach you promptly. If you've recently changed or added phone numbers, or if your status has changed in any way, we encourage you to update your account information with us.

Here are several convenient ways to update your contact information:

### Online (Recommended)

The easiest way to update your account information is through our website. Simply visit our site ([www.mse.coop](http://www.mse.coop)), click on the SmartHub link, log in, and select the

"Settings" dropdown and select "Contact Information" from the dropdown menu. This will allow you to quickly enter and update your current contact details. You can also update your "Contact Methods" within SmartHub to opt in for notifications via email or text message.

### Phone Call

You may also update your information over the phone by contacting our Member Service department at 541-536-2126, option 3. Our team is available during business hours, 7 a.m. to 5:30 p.m., Monday through Thursday, to assist you with any changes to your account.

### In Person

If you prefer, you can make updates to your account information in person when paying your bill. Simply inform the Member Services Representative that you need to update your details. Even if you believe your account information is correct, please take a moment to verify it. Keeping your contact information up-to-date helps us serve you better and ensures we can communicate effectively in any situation. Thank you for helping us provide the best service!

